



SATISFACTION GUARANTEE

At Kleinig Constructions, we take pride in the systems and processes that we have developed to streamline delivery.

We are a team of passionate individuals that pride ourselves on customer satisfaction.



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Kleinig Construction's expertise lies in new builds, alterations and additions. With over 15 years experience in the construction industry, I am confident in our attention to detail and commitment to clients post-handover.

**RUSSELL KLEINIG
DIRECTOR**

A handwritten signature in black ink, appearing to read "RK", is positioned below the name and title.





SATISFACTION GUARANTEE

Budget & Transparency with Money Guarantee

We guarantee to provide detailed and transparent cost breakdowns, ensuring that you know exactly where your money is being allocated throughout the project. Any unforeseen expenses will be communicated and approved by you. If we don't adhere to the agreed-upon budget, then we will cover the additional costs. No hidden costs or surprises.





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Timeline assurance

We guarantee to provide you with a realistic timeline for your project prior to the contract stage so that you are aware of the different stages of the build.



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Trustworthiness & Integrity Commitment

We guarantee to uphold our core values of communication, compassion and commitment in all our interactions. If we fail to maintain your trust, then we will take immediate corrective action to regain your confidence.





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Effective Communication Pledge

We guarantee to maintain open and consistent communication throughout the building process, ensuring that you are always informed and involved in decision-making. If we don't uphold our communication standards, then we will implement a personalised communication plan to address any gaps.





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Quality Craftsmanship Assurance

We guarantee that only certified trades will work on your project, following our 287-point quality control checklist to ensure the highest standards of workmanship. If we don't deliver exceptional quality, then we will rectify any issues promptly to meet your expectations.

